

Samuel & Son Privacy Notice

What this Privacy notice covers

This privacy notice sets out how Samuel & Son uses and protects any personal information that you provide.

At Samuel & Son, we are committed to safeguarding your privacy and protecting your personal information. Should we ask you to provide certain information, by which you can be identified. You can be assured that it will only be used in accordance with this privacy statement.

Samuel & Son may change this policy from time to time. You should check our website to ensure that you are happy with any changes. This policy is effective from 25 May 2018. We reserve the right to change, modify, add or remove provisions of this Privacy Policy.

What we do with the information we gather

If you register on our website the Information you enter, such as name, address, postcode, telephone number, email etc may be used to make you aware of properties and services we believe may be of interest. By submitting your information, you consent to its use, as set out in this policy.

What we collect and where it is collected from

We may collect the following information:

- name and job title
- contact information including email address and phone numbers
- demographic information such as postcode
- business name & address
- property search information

Your information is collected from:

- a) any information entered on our website
- b) e-mail, post and mail correspondence with Samuel & Son
- c) contact via phone
- d) in-person contacts with Samuel & Son
- e) information we gathered via events; and
- f) information we receive from external third parties where relevant.

We may contact you by post, email, telephone or SMS for these purposes. If you do not want to receive such communication you can opt-out during registration, by emailing us at info@samuelandson.co.uk.

Place of processing

We require this information to understand your requirements and provide you with a better service. We collect your information and store it in our central database that only Samuel & Son employees have access too.

The personal information held by us is stored on and processed by computers situated in the United Kingdom.

Security

We are committed to ensuring that your information is secure. In order to prevent unauthorised access or disclosure, we have put in place suitable physical, electronic and managerial procedures to safeguard and secure the information we collect online.

We have security measures in place to protect our customer database and access to this database is restricted internally.

Controlling your personal information

We will not sell, distribute or lease your personal information to third parties unless we have your permission or are required by law to do so. We may use your personal information to send you promotional information about third parties which we think you may find interesting if you tell us that you wish this to happen.

You may request details of personal information which we hold about you under the Data Protection Act 1998. A small fee will be payable. If you would like a copy of the information held on you please write to Samuel & Son, Eagle House, 7 Hailsham Road, Heathfield TN21 8AB.

If you believe that any information we are holding on you is incorrect or incomplete, please write to or email us as soon as possible, at the above address. We will promptly correct any information found to be incorrect.

Cookies

Our website uses cookies to distinguish you from other users of our website. This helps us to provide you with a good experience when you browse our website and also allows us to improve our site.

Email matches

We may send out an email to buyers containing properties that match your search criteria to the latest email address you supplied to us. To opt out of receiving these a customer can unsubscribe by sending an email to info@samuelandson.co.uk.

Email

There is no guarantee that any email you send will be received by us or that the confidentiality of that email will be maintained during internet transmission.

Legal information and your agreement

Access by you of our website is confirmation that you have understood and agreed to be bound by all of these terms and conditions.

This website is prepared and issued in the United Kingdom and is intended for the information of United Kingdom residents only.

This website is for information purposes only and its content is subject to change without notice.

Disclaimer

Whilst we use all reasonable efforts to ensure that the information published on this website is accurate, current and complete at the date of publication, no representations or warranties are made (express or implied) as to the accuracy, currency or completeness of such information. We cannot accept responsibility (to the extent permitted by law) for any loss arising directly or indirectly from the use of, or any action taken in reliance on, any information appearing on this website or any other website to which it may be linked. We make no warranty that this website is free from errors, defects or viruses.

International transfers of personal information

As the internet can be accessed worldwide, if you are visiting the site from outside the UK, your visit will not necessarily result in the transfer of information across international borders. By visiting this site and communicating electronically with us you are consenting to these transfers.