

Tenant fees schedule

Costs at the start of the tenancy	
Rent	Paid monthly in advance
Holding deposit— if successful this will be used towards the rent and deposit)	Equivalent to one weeks' rent
Damage Deposit	Equivalent to 5 weeks' rent Or 6 weeks' rent if the annual rent is over £50,000
Tenant default and permitted charges	
Early Termination Fee	The full cost of the service to re-let the property, reflecting the fees that would normally be paid by the landlord.
Replacement key or Security Device	The cost of the key or device plus £15 per hour of the Agent's or Landlord's time
Any change in Tenancy or to the tenancy agreement	£60 including VAT
Missed appointments (e.g. where access has been	The amount of any loss suffered by the Landlord
Arranging post tenancy works (e.g. to cover the costs of arranging post tenancy works that the tenant is responsible for, such as cleaning carpets,	Relevant compensation to the Landlord or Hellards for the time taken to arrange the works

Independent Redress—The Property Ombudsman

www.tpos.co.uk

